

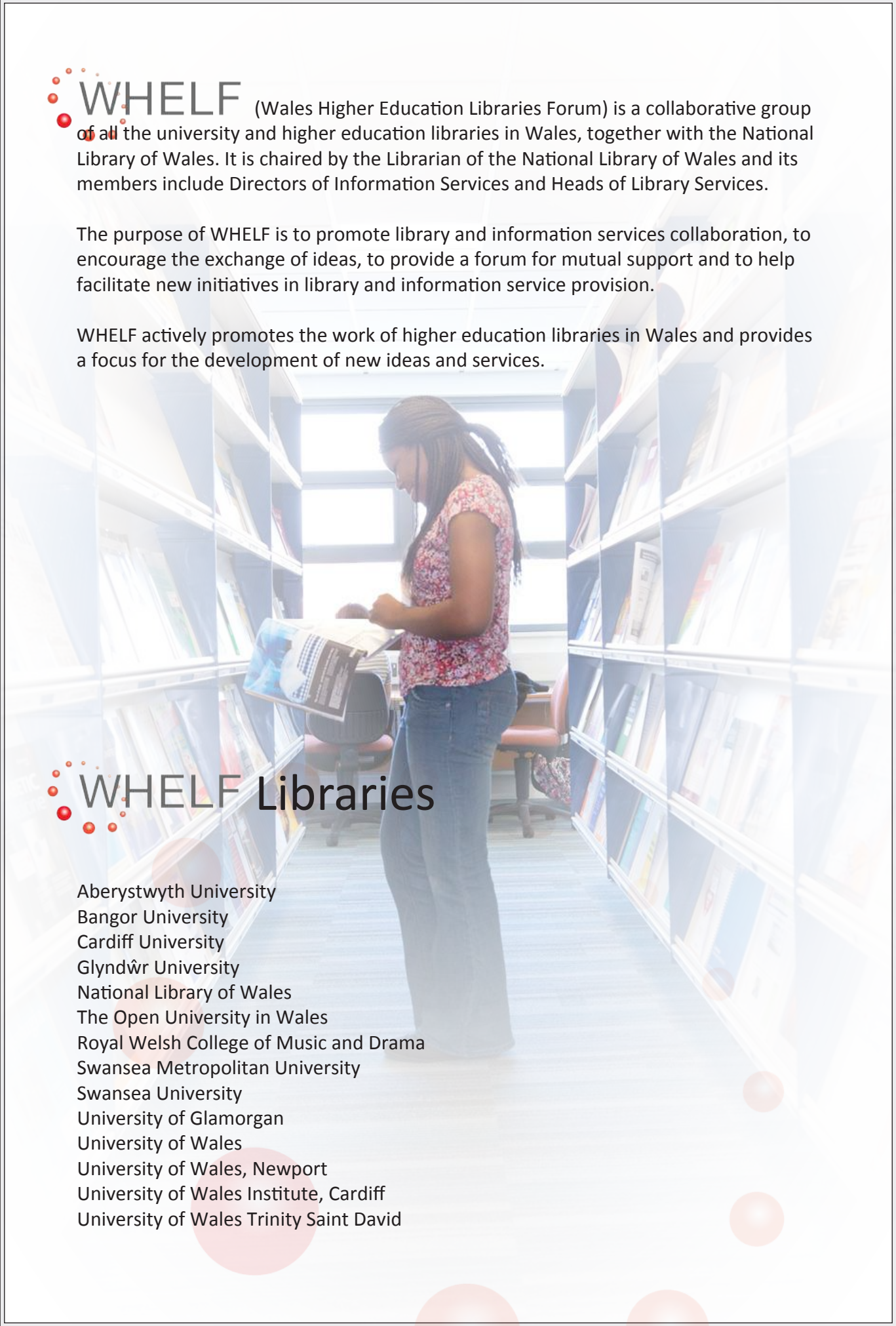


Wales Higher Education Libraries Forum

Annual Report



2010 - 2011



WHELF (Wales Higher Education Libraries Forum) is a collaborative group of all the university and higher education libraries in Wales, together with the National Library of Wales. It is chaired by the Librarian of the National Library of Wales and its members include Directors of Information Services and Heads of Library Services.

The purpose of WHELF is to promote library and information services collaboration, to encourage the exchange of ideas, to provide a forum for mutual support and to help facilitate new initiatives in library and information service provision.

WHELF actively promotes the work of higher education libraries in Wales and provides a focus for the development of new ideas and services.

WHELF Libraries

Aberystwyth University
Bangor University
Cardiff University
Glyndŵr University
National Library of Wales
The Open University in Wales
Royal Welsh College of Music and Drama
Swansea Metropolitan University
Swansea University
University of Glamorgan
University of Wales
University of Wales, Newport
University of Wales Institute, Cardiff
University of Wales Trinity Saint David

Contents

Chair's Introduction	3
The Year in Brief	4
Collaboration and Partnership	6
Welsh Repository Network	10
Digitisation	12
Continuing Professional Development	14
WHELF: Business and People	16
Consultations	18
Representation	19



Chair's Introduction

The American film producer Sam Goldwyn is said to have asked, during the making of *The Last Supper*, 'Why only *twelve* apostles?' When told that was the original number he replied, 'Well, go out and get thousands!'

WHELF's aim is to achieve something similar: fourteen people from fourteen institutions attempt to multiply themselves – to produce between them far more for library users than they could achieve by themselves.

This year's report, covering the period August 2010 to July 2011, gives more evidence of how the happy cooperation between Welsh academic libraries can achieve impressive results for students, staff and others, at a time of unprecedented uncertainty and financial strain.

Sharing information resources has always been one of WHELF's ambitions, but the conclusion of a deal with Oxford University Press on electronic periodicals is a big step forward for researchers in Wales, and opens the way to similar deals with other major publishers in future. Similarly, helping students to discriminate in their use of information has long been a concern of librarians, but the new Welsh Information Literacy Project, admired throughout the UK and beyond, has done pioneering work on integrating such skills in teaching and learning. A third example is digitisation, where again it is possible to achieve far more collaboratively on an all-Wales scale than would be conceivable through individual, competing activity.

Some of our activities and members were showcased in the annual SCONUL Conference, held this year in Cardiff: a reminder that WHELF as a consortium is a model admired throughout the UK and Ireland. What is not so obvious to outsiders, and what marks it out from most similar groups, is that it is also one of the friendliest and most supportive of professional consortia, its spiritual home, Gregynog, a perfect setting for sharing experience and wisdom.

It is a constant pleasure for me to work with such talented colleagues – and no surprise to find that two WHELF members were appointed during the years to senior positions within their universities.

Andrew Green
National Library of Wales



Representatives from the Library of Chongqing during their visit to the NLW to sign a Memorandum of Understanding between both libraries (5 August 2011)

The Year in Brief

In *The Future Shape of Higher Education in Wales* HEFCW sets out very clear recommendations for the reconfiguration of the higher education sector in Wales. WHELF's response referred to innovative work in libraries which clearly demonstrates the "collaborative culture – such as that embraced by institutions in Wales" which JISC has previously identified. Plans to merge Welsh universities to cut the total number of institutions from ten to six have been backed by the Education Minister Leighton Andrews.

Two new initiatives this year offer a different approach to the provision of education in Wales. The University of Wales Trinity Saint David and its further education partners are creating "a dual sector university" to respond to the educational, social and economic needs of the region. The financial benefits include shared library services. The Coleg Cymraeg Cenedlaethol is a new national institution that will play a key role in planning, supporting and developing Welsh medium education and scholarship at universities in Wales. WHELF supports the aim of the Coleg to develop effective collaborative partnerships.

The Welsh Government has pledged funding for a £400m university science campus in Swansea. This year also saw the launch of High Performance Computing in South Wales. HPC Wales brings state of the art computing technology, infrastructure and facilities

to Wales for the first time, to benefit businesses and universities. Based at Swansea and Cardiff Universities, it will bring a supercomputing capacity and network of a scale not previously attempted anywhere else in the UK or Europe.

CyMAL: Museums Archives Libraries Wales started work on its new strategy for the next three years: *Libraries Inspire: draft strategic development framework for Welsh libraries 2012-15*. CyMAL argue that public, education, and workplace libraries are at the heart of their communities. The very reason for their existence is to inspire and assist people to make a positive difference to their lives. WHELF has taken an active part in the consultations and looks forward to working in partnership with CyMAL to deliver on a number of priorities.



Award won by Cardiff University's Trevithick Library in the SCONUL Library Design Awards

Academic libraries in Wales continued to refurbish their buildings and improve their facilities to ensure that they gave students the very best experience during the course of their studies. Examples included a new Research Reserve and collaborative learning spaces at Bangor University and additional study spaces at Swansea University. In March, broadcaster Huw Edwards launched Hoffi Coffi, Swansea University's Welsh library cafe. The Royal Welsh College of Music



Hoffi Coffi, Swansea University's Welsh library cafe, was officially launched by journalist and broadcaster Huw Edwards.

and Drama opened its dramatic new buildings on 23rd June.

When Cardiff University's Trevithick Library won a design award from the Society of College National and University Libraries (SCONUL), Ann Rossiter, Executive Director at SCONUL, said: "Libraries form an important part of a university's offer and can be the difference between high and low levels of student satisfaction."

At an event to celebrate a programme of upgrading and refurbishment in Cardiff University's libraries, Deputy Vice-Chancellor, Professor Elizabeth Treasure, commented "We are seeing that students are wanting to use library services, right across the UK. Staff and students are wanting more and different spaces – environments which we need to create to meet these differing needs."

At the start of the academic year Cardiff University launched its new 'Ask a Librarian live' pilot, an instant messaging service that connected users with a member of Library staff in one of the University's 16 libraries. The National Library of Wales launched its own Instant Chat service in July. Both were evidence that libraries continue to move with the times and test how new technology can help their users.

At various conferences in Wales this year, we heard about the early findings of the Library Impact Data Project with interest. We now have the answer to the question: *Is there a statistically significant correlation across a number of universities between library activity data and student attainment?* The answer is YES!

In July this year the National Library of Wales celebrated the centenary of the laying of the foundation stone of its first building. "The Library was founded on the back of a mass subscription campaign waged by the Welsh people over a century ago. In that respect it is unique among the national libraries of the world. We are now asking the Welsh people to show their continued support for the Library and affirm that the building and its collections will serve the people for the next hundred years," said Librarian, Andrew Green.



Celebrating the centenary of the laying of the Library's foundation stone, by forming a human chain around the building (15 July 2011)

Collaboration & Partnership

WHELF Sharing Library Services Programme

Sharing services and systems has been an area of increasing interest across WHELF organisations for a number of years and WHELF has a long history of implementing successful collaborative initiatives e.g. the WHEEL, WALIA, CROESO schemes.

Sharing a library management system is seen as a potential area to drive further collaboration and is a key milestone of the 'Shared Services' strand of the WHELF Development Plan and will form a key part of the WHELF Action Plan 2011-13. An initial feasibility study will be funded by CyMAL.

Sharing Services and pursuing efficiency through greater collaboration is also a strategic priority that has been handed down to Welsh HE institutions from HEFCW as part of the "Reconfiguration and Collaboration" strategy.

Our strategic vision for the "Sharing Library Services Programme" is to enable access to the shared resources and services of a virtual academic library for Wales. Our ambition is that the Programme will have direct impacts on individual learners and/or citizens, learning institutions and Wales as a vibrant knowledge economy;

- Individuals will be able to exploit the shared services delivered directly to them,
- learning institutions (across the sectoral boundaries) will find it easier to collaborate for learning, teaching and research and
- Wales will have a visible platform for access to knowledge within & to Welsh businesses as well as showcasing the knowledge created in Wales to economic and political partners.



Sharing the procurement of electronic resources

Working with JISC Collections, WHELF has negotiated a groundbreaking deal with OUP – all WHELF libraries have access to the same collection of over 200 Oxford University Press journals online. This deal is a further development of the **Wales Higher Education Electronic Library (WHEEL)** – which already includes access to a shared e-books collection.

Elen Wyn Davies, Rebecca Kelleher, Katrina Dalziel and Lori Havard at Swansea University's Love your Library event

All WHELF libraries have now joined the Journal Usage Statistics Portal (JUSP). Diminishing budgets must demonstrate value for money, and reliable data is key. Comparative usage statistics help evaluate the impact of e-resources and inform future purchasing decisions.

On behalf of WHELF Bronwen Blatchford carried out a detailed survey of e-books in Wales, and Bangor is currently being funded by CyMAL to report on its trial of Demand Driven Acquisition (DDA) of e-books. In this model, the library offers access to a huge menu of content but only pays for material actually used by staff and students.

Wales is the first country in the UK to jointly procure online news services for public and academic libraries. This joint procurement is co-ordinated by the National Library of Wales on behalf of Welsh libraries and helps reduce costs and deliver value for money. It is funded by CyMAL.

Leading the Welsh Information Literacy Project

The Welsh Information Literacy Project, led by WHELF and hosted at Cardiff University, ended its first year with all objectives successfully completed. Funding has been secured from CyMAL for the second year of the project. During the year we were delighted to announce the launch of the Welsh Information Literacy Framework. The Framework illustrates how learners' information literacy develops throughout education, offering suggested learning outcomes for information literacy from entry level through to doctorates. The structure of the levels has been inspired by the recently revised SCONUL Seven Pillars core model and is aligned with both the Welsh Skills Framework for 3-19 year olds in Wales and the Credit and Qualifications Framework for Wales (CQFW).

To be information literate, a student must be able to recognise when information is needed and have the ability to locate, evaluate and use it effectively. It is an essential skill for employment.



IT support at UWIC's Llandaff Learning Centre

The ability of researchers to handle information is also of vital importance. In December 2010 the Research Information Network (RIN) commissioned a study investigating the place and role of PhD supervisors in the drive to ensure that research students possess the necessary level of information literacy to pursue their careers successfully in academia and beyond. The study was undertaken by a partnership between Curtis+Cartwright Consulting and Cardiff University and is due to report in October 2011.

Cardiff University was also successful in its bid to JISC for funding to develop Project Digidol. The aim is to develop digital literacy in all staff and students across all areas and levels of the University. This is of fundamental importance to developing the future capability of its workforce and graduates. Such highly transferable knowledge and skills are seen as essential if organisations and businesses are to become agile and adaptive in a rapidly changing world.

Widening access for students in Wales

WHELF pioneered two reciprocal access schemes, CROESO and WALIA, both of which have now been replaced by SCONUL Access, a UK-wide scheme. This allows full-time undergraduate students to use any other higher education library for reference purposes. It also grants borrowing privileges for most:

- academic staff on open or fixed term contracts.
- postgraduate research students registered for a PhD, MPhil or similar qualification.
- part-time, distance learning and placement students.
- full-time postgraduates.



Love your Library at Swansea University

Many libraries are also open to the public for consultation, and there are a number of regional partnerships in place which allow reciprocal borrowing between the various libraries. Students in Wales, in common with all other citizens, are already eligible to have free access electronically to the National Library of Wales, and the National Library is working hard to turn this eligibility into real use, with the aid of agreements with local libraries to create automatic membership.

The next challenge is to widen access electronically. WHELF has undertaken a survey to examine walk-in access to computers, digital collections and e-resources. WHELF is proposing to build on SCURL's recent project in Scotland to look at the provision of walk-in access to e-resources subscribed to by libraries, where permitted by the usage licence. The outcome of the project is to present a "best practice toolkit which will enable HE institutions to make e-resources available to external users".

Already at the forefront of inclusion, libraries across higher education are going beyond their legal obligation to ensure that e-learning materials are accessible to all students and staff regardless of disability. Librarians play a key role in promoting accessibility. Most students with special needs will go to their library resources centre and ask for assistance. Libraries are well placed to offer that support.

Sharing our expertise

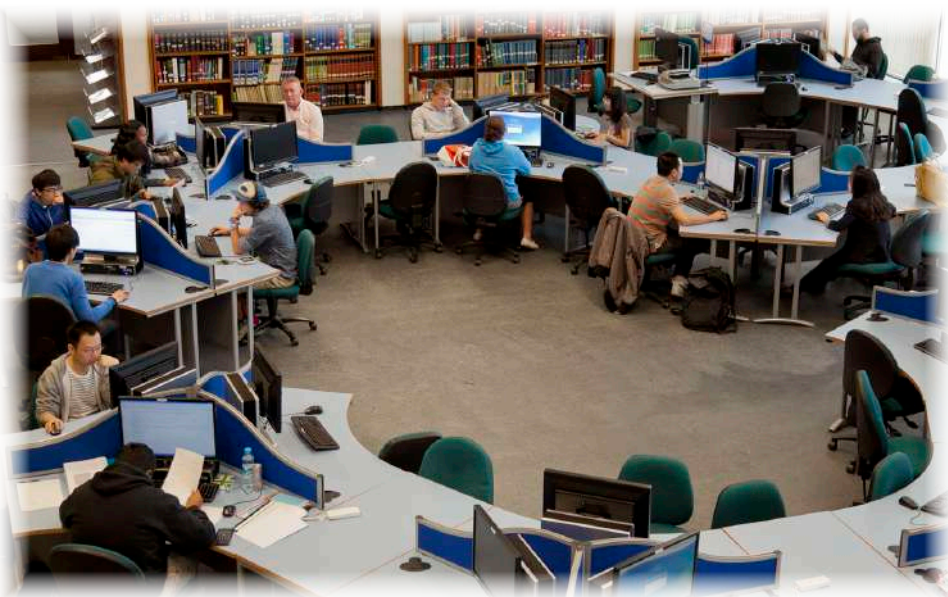
WHELF is supporting a number of initiatives to ensure that specialist expertise is shared between the various higher education libraries in Wales:

- The WHELF Copyright Group has a focus on sharing knowledge, advice and experience.
- The Wales-wide Special Collections forum, aimed at librarians and archivists curating special collections, has a focus on mapping and digitising collections. Members collaborated this year in order to develop a Welsh bid to the latest JISC mass digitisation call.
- ALIS Wales is a group of LIS professionals working towards the sharing and development of best practice in all aspects of disability support within Library and Information Service provision in the higher education sector in Wales.

Collaborating for performance improvement and benchmarking

As members of the Society of College, National and University Libraries (SCONUL) all WHELF libraries collaborate on the national activities for Performance Improvement and Benchmarking, which includes:

- Investigating and facilitating practical methods of evaluating and improving the performance and quality of SCONUL libraries.
- Disseminating information in this area, providing analytical reports, toolkits and guidance notes, along with opportunities for networking between SCONUL members.
- Maintaining and developing the statistical database, to meet the needs of SCONUL libraries for performance data.



Study Hall at Swansea University Library

Welsh Repository Network

Developed under the auspices of WHELF, the Welsh Repository Network (WRN) is a collaborative venture between the Higher Education Institutions (HEIs) in Wales to establish, develop and populate a network of interoperable institutional repositories. The vision that underpins the network is to facilitate and encourage resource sharing across the principality and to maximise the impact of Welsh research across the globe.

The establishment of the network was underpinned by the JISC funded WRN Start-Up Project (2007- 2009). Led by a team at Aberystwyth University, this project provided both fiscal and practical support to each WRN partner. A further two years of JISC funding enabled the WRN Enhancement Project (WRN-EP) (2009-2011), again led by Aberystwyth University, to build on this work. Coming to completion on 31 March 2011 the WRN-EP investigated the potential of a collaborative, centrally managed, model for accelerating the development and uptake of the repository services in Wales.

Welsh e-theses harvesting service

The purpose of a repository is to store and provide online access to an institution's research output. This can include records and full-texts of postgraduate theses and dissertations. These types of records are more commonly known as 'e-theses'. In liaison with the National Library of Wales (NLW) and the British Library's (BL) EThOS service the WRN has established an e-thesis harvesting system.

The Theses Collection Wales catalogue was officially launched on 18th February 2011. The collection allows users to view both electronic and paper copies of theses and dissertations from every HEI in Wales through a dedicated catalogue. It includes approximately 50,000 theses and dissertations which have been presented for postgraduate degrees in Welsh HEIs. The collection comprises theses arising from PhD and research

Masters degrees, as well as taught Masters dissertations which have a Welsh interest or have gained a distinction. The vast majority of the current collection is in paper format, but electronic deposit is becoming increasingly common.



The WRN Team with colleagues from the NLW at the Theses Collection Wales launch

Mediated Deposit Bureau

Utilising the central metadata and copyright expertise of the project team, a Mediated Deposit Bureau (MDB) was created to investigate the effect of outsourcing repository deposit on IR services. Working with a selection of WRN partners, the team took responsibility for the deposit of a number of identified collections.

Three pilot institutions participated in the service: Swansea Metropolitan University, University of Wales Institute, Cardiff and University of Wales, Newport. Each institution identified discrete collections of items they wished to submit for processing within the MDB. An evaluation of the service identified that all three pilot institutions were extremely positive about their involvement with the MDB. UWIC could report real evidence of increased repository interaction by academic staff as a result of the deposit of their MDB items.

The future of WRN

Although the WRN-EP officially ended on 31 March 2011, it has been agreed that the WRN will continue as a sub-group of WHELF. Part of the WRN projects' agenda has been to actively encourage staff within Welsh HEIs to engage with the wider repository agenda and to draw on the expertise of others within the group to further develop their repository services. It is hoped that through maintained contact via the new WHELF sub-group, the WRN will be sustained as a self-supporting peer network and that the WRN vision, to share resources across the principality and to maximise the impact of Welsh research across the globe, can be continued.

AEIOU – increasing the visibility of academic research in Wales

The WRN consortium was successful in a bid for further JISC funding. The AEIOU (Activity data to Enhance and Increase Open-access Usage) Wales project ran for six months and was completed in July 2011. The purpose of the project was to increase the visibility and usage of all academic research by aggregating Welsh institutional repository activity data to provide a “Frequently viewed together” recommendation service, such as those used by Amazon. This service aimed to promote relationships between cross-institutional, collaborative research groups within Wales.



Members of the WRN with colleagues from the NLW, BL and WHELF at the Theses Collection Wales launch

Digitisation

WHELF Digitisation Strategy

WHELF's strategy is to collaborate, together or through particular alliances, in:

- creating new digital content (or enhancing the value of existing digitised content)
- sharing expertise and knowledge in digitisation policy and practices
- developing mechanisms and supporting materials to encourage take up for teaching, learning and research
- helping to make the research undertaken in Welsh higher education institutions more visible

Lorna Hughes, Chair in Digital Collections at the National Library of Wales, has been working with WHELF to develop a number of projects. One example this year was the Welsh bid to the latest JISC mass digitisation call.

Welsh Journals Online

Working in partnership with members of WHELF, the National Library of Wales is currently completing a project funded by JISC, the Library, and the Welsh Government, to digitise a substantial part of its holdings of 20th-century journals relating to Wales. The material ranges from academic and scholarly journals to current affairs and popular magazines, reflecting all aspects of Welsh life.

Welsh Newspapers and Magazines Online

This is a three-year project to digitise a

high proportion of all out-of-copyright Welsh newspapers and publish the resulting text online for all to search, browse and re-use for free. WHELF supported the National Library's successful bid to SCIF (the Strategic Capital Investment Fund), and is currently supporting an EU convergence bid for Year 3 funding.

Turning the Pages

New technology designed to allow users to virtually 'turn' the pages of digitised books has been unveiled in Cardiff University Information Services' Special Collections and Archives (SCOLAR). The new 40" digital 3D touch-screen and *Turning the Pages* software gives users the opportunity to view some of Wales' oldest books and manuscripts, which form part of the collection of 14,000 rare items transferred to the University in May 2010.



Dr David Grant (VC), Professor Elizabeth Treasure (Deputy VC) and Janet Peters (Director of University Libraries) at the launch of Turning the Pages

SCOLAR's purchase of the touch-screen and software, as part of a grant from the Wolfson Foundation, makes Cardiff the first institution in Wales to use such technology to display digital rare books. The full size kiosk was a popular attraction at the Hay Book Festival and at the National Eisteddfod in 2011. With the support of the Welsh Government and CyMAL, SCOLAR has now purchased portable versions of *Turning the Pages* to tour Wales.

Bangor Pontifical Project

The Bangor Pontifical is a unique medieval manuscript kept at Bangor University Archives. It was made for the personal use of Anian II, Bishop of Bangor between 1309 and 1328, and contains various liturgical ceremonies in Latin. It is also valuable for its rich musical content and contains many plainchant melodies, some known only from this source.

The Bangor Pontifical Project was launched in October 2009 to coincide with Bangor University's 125th Anniversary Celebrations, and is a collaboration between Bangor Cathedral, Bangor University Archives, the College of Arts and Humanities, and the Institute for Medieval and Early Modern Studies. The main purpose of the project is to safeguard the manuscript for posterity, to provide global access by digitising its contents, and to produce a series of cutting-edge resources that will enhance its appeal to users of all kinds.

Shaping the future – for heritage, for everyone: consultation on the Heritage Lottery Fund's strategic framework for 2013–2019

WHELF responded to this consultation in order to stress the value of the documentary heritage, much of which is held in archives and library collections in national libraries and universities. These special collections are of enduring historical value, but action is needed to preserve and make them accessible for future generations.



*Students research the history of archaeological investigation at Herculaneum and Pompeii.
Roderic Bowen Library and Archives, University of Wales Trinity Saint David*

Continuing Professional Development

WHELF has a very active staff development and training group (WHISD), jointly operated with the IT group HEWIT (Higher Education Wales Information Technology), responsible for a range of activities including a large and successful annual Colloquium. There were also two very successful seminars this year organised by the University College and Research Group in Wales, one on the changing face of library catalogues, the other on using interactive technologies to support student engagement.

Gregynog Colloquium 2011

Every year WHELF and HEWIT organise a residential colloquium at Gregynog Hall, the University of Wales conference centre, for library and IT staff to discuss recent developments and to exchange experiences. This year it was the turn of the University of Glamorgan to take the organisational lead and there were a wide variety of themes, ranging from technology enhanced learning, web and mobile applications, information literacy and marketing to partnership and collaborative working.



Gregynog Hall

Welsh Collaboration in Action: supporting higher education in further education colleges

Higher education libraries also have an important role to play in supporting higher education in further education, so each year WHELF organises an event for HE and FE staff – *Welsh Collaboration in Action* – to enable participants to share experiences, get up to date on recent developments and develop individual and shared programmes of action for the future. There are also joint email lists to help HE and FE staff share experience and develop collaborative approaches. This year's event was held on 28th June at the ATRium Campus of the University of Glamorgan. The theme was information literacy and information skills.

SCONUL Conference 2011

The annual SCONUL Conference and AGM took place this year in Cardiff from 8-10 June on a theme of *Planning for the future*. WHELF members took a leading role in its organisation and planning, and delivered a number of the presentations and workshops. For example,

- *Sharing to be selfish; can we improve delivery and increase efficiency through shared services?* Rebecca Davies, Aberystwyth University
- *What are others doing? (SCONUL German Collaborative visit)* Janet Peters, Cardiff University
- *Joint procurement - SHEDL/WHEEL* Jeremy Atkinson, University of Glamorgan and Helen Durndell, Glasgow University

Welsh Libraries, Archives and Museums Conference 2011

Once again the annual conference in May offered an excellent opportunity to meet colleagues active in libraries, archives and museums in all sectors in Wales. The theme was *Survive and Thrive* and the programme included presentations from WHELF members: *Can 2 become 1? Lessons from the coal face of library mergers in Wales* (Sally Wilkinson) and *Shared Services and systems in Wales, where we are and where we go next* (Mark Hughes). There was also a workshop on bidding for EU funds, led by Swansea University and the National Library of Wales; together with a presentation on *Making Wales an information literate nation - an example of cross sector (LIS) collaboration* from Cardiff University.



SCONUL conference delegates in Cardiff in June

WHELF: Business and People

WHELF meetings

WHELF meets four times a year. Twice at Gregynog, the University of Wales conference centre where an evening meeting is followed by a morning seminar; and twice via videoconference.

7-8 October 2010 at Gregynog
18 February 2011 via videoconference
5-6 May 2011 at Gregynog
22 July 2011 via videoconference

WHELF Business Group

Responsible for the WHELF action plan and communication plan, the Business Group met four times this year, ahead of the full WHELF meetings.

Membership for 2010-11:

Janet Peters, Cardiff University (Chair)
Rebecca Davies, Aberystwyth University (Treasurer)
Sue Mace, WHELF Development Officer
Andrew Green, National Library of Wales
Paul Jeorrett, Glyndŵr University
Lesley May, University of Wales, Newport
Sally Wilkinson, University of Wales Trinity Saint David

People

This year we said goodbye to Lesley May who retired as Head of Library Services at University of Wales, Newport. Her contribution to WHELF and to libraries in Wales will be much missed. In her place we welcomed Madeleine Rogerson, Head of Learning Support.

Representing Swansea University, we welcomed Kevin Daniel, Director of Information Services and Systems and Mark Hughes, Head of Collections.

We briefly welcomed back Leigh Abbott, returned from maternity leave to her post as Librarian of the University of Wales Online Library. Leigh has since moved to Australia and we congratulate Bronwen Blatchford on her new post as full-time librarian.



Lesley May

WHELF extended congratulations to the following:

- David Learmont whose role at Bangor University will be changing to Director Business Improvement, with the appointment of Sue Hodges as University Librarian;
- Rebecca Davies on her new post as Pro Vice-Chancellor for Student and Staff Services at Aberystwyth University and to Julie Hart, appointed to take the lead on Library Services as Assistant Director: Built and Staffing Resources.
- Emma Adamson who has been appointed to the post of Head of Library Division at UWIC;
- Tracey Stanley, the new Deputy University Librarian at Cardiff University;
- Lori Havard who has been appointed Head of Academic Services at Swansea University;
- Alison Harding and Emma Harvey-Woodason, the new Carmarthen and Lampeter Campus Librarians at the University of Wales Trinity Saint David.

During the year there was welcome recognition of the role librarians play in supporting learning and teaching: at Aberystwyth, Karl Drinkwater was awarded a University Learning and Teaching Fellowship for his innovative work; at Glamorgan Steve Lee won a University wide Excellence in Learning, Teaching & Assessment Award; and Cardiff's Sonja Haerkoenen was runner up for the UK Information Literacy Practitioner of the Year award. LCSS staff were heavily featured in the University of Glamorgan's Staff Recognition Awards ceremony held in January. Four staff were members of the group that won the Team Achievement Award for work developing the University's iTunesU presence.



University of Glamorgan's Staff Recognition Awards – Team Achievement Award

Consultations

WHELF received invitations to respond to consultations and reports. Responses were submitted on:

- Higher Education Wales (HEW). *Audit of Shared Services across the HE sector in Wales and beyond.*
- Welsh Government. *Delivering digital inclusion – A strategic framework for Wales.*
- DCMS. *Consultation on the Draft Legal Deposit Libraries (Non-print Publications) Regulations 2011.*
- CyMAL: Museums Libraries Archives Wales. *Libraries Inspire: Draft strategic development framework for Welsh libraries 2012-15.*
- Heritage Lottery Fund. *Shaping the future – for heritage, for everyone.*

Representation

WHELF members are represented on a wide range of national and UK organisations. These include:

AWHILES – the All-Wales Health Information and Libraries Extension Service – Janet Peters, Cardiff University

BIC / CILIP RFID in Libraries Group – Mark Hughes, Swansea University

CILIP UC&R/CoFHE Joint Conference Organising Group – Paul Jeorrett, Glyndŵr University

CILIP Wales Executive Committee – Rebecca Davies, Aberystwyth University; Andrew Green, National Library of Wales; Sue Mace, WHELF; Sally Wilkinson, University of Wales Trinity Saint David

CyMAL Advisory Council – Andrew Green, National Library of Wales; David Learmont, Bangor University

CyMAL Libraries for Life Advisory Group – Rebecca Davies, Aberystwyth University; Lesley May, University of Wales, Newport

CyMAL Libraries for Life Marketing Advisory Group – Lesley May, University of Wales, Newport

HEWIT: Higher Education Wales Information Technology forum – Rebecca Davies, Aberystwyth University

JISC Collections Stakeholder Group – Jeremy Atkinson, University of Glamorgan

JISC Infrastructure and Resources (JIR) Committee – Jeremy Atkinson, University of Glamorgan

JISC Resource Discovery Taskforce – Andrew Green, National Library of Wales

Joint Committee on Legal Deposit – Andrew Green, National Library of Wales

Legal Deposit Libraries Committee (Chair, Implementation Group) – Andrew Green, National Library of Wales

North Wales Library Partnership – Paul Jeorrett, Glyndŵr University (Chair); David Learmont, Bangor University

Research Information Network – Janet Peters, Cardiff University

Research Libraries UK Executive Board – Andrew Green, National Library of Wales; Janet Peters, Cardiff University

SCONUL Executive Board – Jeremy Atkinson, University of Glamorgan

SCONUL Working Group on Information Literacy – Janet Peters, Cardiff University (represented by Cathie Jackson)

SCONUL Access Steering Group – Paul Riley, UWIC; Sally Wilkinson, University of Wales Trinity Saint David

SCONUL Quality Assurance Group – Paul Jeorrett, Glyndŵr University

SCONUL 2011 Conference Organising Committee – Janet Peters, Cardiff University; Jeremy Atkinson, University of Glamorgan; Lesley May, University of Wales, Newport; Emma Adamson, UWIC

Strategic Content Alliance Wales Forum – Jeremy Atkinson, University of Glamorgan; Andrew Green, National Library of Wales; Janet Peters, Cardiff University

UK Research Reserve Phase 1 and Phase 2 – Janet Peters, Cardiff University

Welsh Government: Digital Inclusion Management Board – Andrew Green, National Library of Wales

Welsh Government: Digital Wales Advisory Board – Andrew Green, National Library of Wales

Welsh Government: Efficiency and Improvement Board: ICT Programme Board – Andrew Green, National Library of Wales

Welsh Information Literacy Project Steering Group – Sue Mace, WHELF

WHEEL (Wales Higher Education Electronic Library) Steering Group – Jeremy Atkinson, University of Glamorgan; Janet Peters, Cardiff University; Paul Riley, UWIC; Mieko Yamaguchi, Bangor University; Sue Mace, WHELF



More Information

For more information on any of the topics in this annual report, please contact:

Sue Mace
WHELF Development Officer
Information Services & Systems
Swansea University
Singleton Park
Swansea, SA2 8PP

Email: s.j.mace@swansea.ac.uk

Web: <http://whelf.ac.uk>

Blog: <http://whelf.wordpress.com/>

Cover photos:

The photos on the cover and page 1 are of UWIC's refurbished Learning Centre at Llandaff.