

### **Keynote - Steve Williams – Swansea University**

WHELF particularly valuable during pandemic to share ideas and lobby Welsh government.

Flexible working - can we save space, allow more home working?

Remember digital poverty – the divide is more obvious and growing – consider inclusion.

Kindness, empathy and respect go a long way. Community is important wherever we find it.

Greening of the library is an issue – better buildings, use of digital etc.

Meetings can be better – Steve is a trustee of National Library and meetings have been much easier online with less paper circulated.

Educause horizon report 2021 Learning and teaching looks at how things might be.

<https://library.educause.edu/resources/2021/4/2021-educause-horizon-report-teaching-and-learning-edition>

What is the essence of the library and what services will we provide?

### **Moving information literacy training online - Nicola Jones - Cardiff University**

Keep it simple.

Used Panopto and Xerte as tools and tried to repurpose existing content into bite size chunks. Her departments wanted asynchronous material though other colleagues did live sessions.

She advised saving copies of every Panopto clip. Otter.ai is a free transcription tool.

Hard to find interactive stuff for asynchronous sessions – used the quiz in Panopto which was simple though not exciting.

Xerte not set up for analytics – something to think about for future.

International MSc students less likely to use the material as they were busy though came to live Q & A sessions.

Some feedback via Microsoft forms. Positive comments. Wanted sound on videos and contents page.

May try flipped classroom type approach in future with students working through material then live follow up.

### **Moving Open Days online at Swansea : Our libraries' contribution - Bernie Williams, Sian Neilson and James Broomhall**

Bernie, Sian and James explained how Swansea University reacted to the Covid-19 rules by moving to fully virtual Open Days. They shared experiences and what worked well, as well as what had to be amended and how Open Days may look moving forward.

### **Help! How can we open the library? - Building collaborative frontline services during a pandemic - Bernadette Ryan, University of South Wales**

USW libraries are within campus hubs. Used a multi -team approach to make services available. This included redeploying staff from e.g. Catering Services. Staff enjoyed the opportunity to learn new skills and work in a different team.

### **Supporting blended learning for highly practical subjects - Sally Brockway and Judith Dray**

At RWCMD the students are enrolled on highly practical courses within music and drama. The library staff explored ways to make resources available online. This included access to musical scores and plays, while all the time adhering to copyright limitations.

### **WHELF LMS update – Jenny McNally, WHELF LMS Manager**

8 libraries including Swansea are using LMS for interlending between themselves. May be opened up to other Alma libraries. Covid has made resource sharing more important.

Also looking at collaborative analytics using interlending as a pilot. Could be used to share reading list data, discovery data, collection management.

There are virtual monthly sessions where Alma libraries share best practice.

Alma contract renewed until 2026 then will have to go out to tender.

### **Reinventing with WHEEL: How resources acquisition has changed with the times – Tom Francis, Aberystwyth, John Dalling UWTSD**

WHEEL looks at shared procurement of e-resources. No funds for big purchases at the moment so focus on sharing best practice and problem solving. Noted that free stuff from publishers during covid was welcome but did cause a lot of admin work.

E-books – a large percentage not available to us. Dawson going under an additional problem – worked out in the end but we don't want to be in this position again. Some unis had centralised decision making.

Again looking at shared analytics, particularly to find which vendors we use across Wales for shared negotiation. Aiming to get perpetual access written into contracts. Need to involve academics in discussion about eBook pricing.

**Digital surrogates: ways forward for access to archives and special collections – Kristine Chapman, National Museum Wales, Alan Hughes Cardiff, Sian Williams Swansea.**

Special collections have been closed so concentrated on upgrading catalogues and metadata. Need access to buildings to digitise so have had to maximise use of existing digital collections. Using things like Flickr, Wikimedia commons, People's collection Wales, JISC Jstor initiative - some collections free on JSTOR.

Bangor has set up virtual classrooms with visualisers to help share documents and Cardiff has a mobile visualiser.

Becoming Richard Burton exhibition was put on with National Museum – physical display for 2 weeks, now online. Twitter a good way to reach people. Swansea uses Omica and Wordpress to showcase digital collections.

Expectations of collections have changed – though we still need to be aware of the digital divide.